

## Frequently Asked Questions

### ***When should I contact the Architectural Review Committee (ARC)?***

Residents should consult the ARC any time they are making changes that will affect the exterior view of their home or property. For example: a change in house color, removal of a tree more than four inches in diameter, a major planting, or an additional deck require the approval of the ARC. Trimming of existing shrubbery, planting bulbs, and removal of small (less than four-inch diameter) trees do not require ARC approval. Most plans and projects are approved quickly.

### ***The pool, clubhouse and ball fields are very nice...Can I reserve them for a private function?***

All adult residents may book the facilities for events. The clubhouse, nearby picnic tables, playing fields are booked on a first-come, first-serve basis. Pool party policies and policies for facility usage are available online ([www.ashcroftonline.com/amenities](http://www.ashcroftonline.com/amenities)).

### ***How do I get the access code to the clubhouse restrooms and key to the weight room and code to the tennis courts?***

Contact Real Property, Inc. (RPI) for keys and security codes.

### ***How do I find out about ANA meetings and ANA and ARC archived minutes?***

The ANA Board meets regularly as stipulated in the By Laws. Meeting dates are posted on both the Ashcroft websites ([www.ashcroftonline.com](http://www.ashcroftonline.com) and [www.realpropertyinc.com](http://www.realpropertyinc.com)). All residents are notified of the Annual meeting by mail. Residents are welcome at all meetings and encouraged to serve on the board and/or committees.

### ***Ashcroft is so free and open. Can I let my dog out anytime?***

Dogs are not allowed to roam freely in Ashcroft and residents are expected to clean up after their pets. Leashes, dog runs, invisible fences, and good training will help ensure that you, your pet, and your neighbors will enjoy each other's company for years to come.

### ***Can I park my car at the top of the hill? The weatherman is calling for snow.***

Overnight parking on Ashcroft streets is prohibited. Furthermore, cars must be in driveways for the snow plow to do its job. It is un-neighborly to park on another homeowner's property without permission.

### ***Who is responsible for plowing the roads in Ashcroft?***

A private contractor is hired each year for snow removal. If you have a question or concern about the snow removal on your particular street, please call Real Property, Inc. (RPI).

### ***I saw some suspicious activity nearby. What should I do?***

Call 911 immediately. Record the license plate number of any suspicious vehicle. Contact a board member after you have spoken with the police.

### ***I heard gunfire...Is there hunting around my home?***

Perhaps. Ashcroft and the surrounding area have long been a haven for wildlife. Our neighborhood is home to deer, rabbit, fox, raccoon, possum, snake, and even the occasional bear. Although hunting with firearms is prohibited within a residential community, Ashcroft is bordered on most sides by non-residential areas where it is legal. If you hear gunfire at night, call the police. During the season (early October to early January) hunting is allowed from sunrise to sundown, Monday through Saturday. For your own protection, stay out of the woods and wear blaze orange while outside during hunting season.

**For additional information see "Important Ashcroft Neighborhood Information" located at the front of the Directory.**